



How We Help

Who can become an NCC Client (*formerly Cancer Society of Greenville County*)? Anyone currently undergoing cancer treatment (radiation, chemotherapy or immunotherapy) who resides in Greenville or Pickens County. We are on your cancer care team!

How do I become a client? A patient referral must be completed by your oncologist's office prior to receiving nutritional supplements, disposable items, or financial assistance. Nurse navigators and social workers at your doctor's office can assist you or we can help you – simply call our office at 864-232-8439.

A referral is not required for mental health services, speaker events, social connection groups, wigs, medical equipment, or ostomy supplies.

What happens next? Once the patient referral is received by our office, a team member may call you to determine how we can best assist you. You are welcome to call or stop by to learn more. Your information is stored in a client management system, and we will need an updated patient referral from your oncologist annually.

Services provided at no cost, regardless of income level

- Nutritional supplements and disposable items
- Mental health counseling and support groups for the patient and the caregiver. Adult and pediatric services are available.
- Speaker events and social connection groups
- Wigs, hats, and turbans
- Durable medical equipment (bath assists, canes, walkers, wheelchairs, etc.)
- Ostomy supplies

Financial Assistance based on income level

- **Who is eligible?** People whose household income (based on # of people in the household) is 200% of the federal poverty guidelines or lower.
- **What am I eligible for?** Financial assistance in the form of reimbursement for a treatment-related expense or payment to a documented source when a receipt or invoice is provided. If you're eligible, we will pay for:
 - Prescription drugs needed for cancer treatment
(\$200/mo. cap for mileage and prescriptions)
 - Must provide medication sheet that includes patient name, prescriber's name, date, price, etc.
 - Medications must be written by Oncologist, Oncology Nurses/Nurse Practitioners, or Palliative Care Doctors
 - Must be turned in within 30 days of expenses incurred
 - Mileage reimbursement to and from cancer treatment (radiation, chemotherapy, immunotherapy, oncology visits)
(\$200/mo. cap for mileage and prescriptions)
 - Must be turned in within 30 days
 - On a limited basis – fuel cards
 - On a limited basis – travel expenses related to out-of-state treatment
 - Utility assistance –including heating/cooling, electricity, water, natural gas
(\$300 /yr. cap)
 - Must submit a copy of a current and unpaid bill as we pay directly to the utility company. Please note, processing and delivery times can vary by utility company.

How long am I eligible? We're here to help while you are in active treatment for cancer – from your date of diagnosis to 6-month follow-up. Some exceptions are made depending on the kind of cancer. Please discuss this with our Client Specialist.

How do I contact NCC?

113 Mills Avenue Greenville, SC 29605

864-232-8439

info@nccgreenville.org

www.nccgreenville.org

Monday–Thursday: 8am–4:30pm (closed 12:30–1:30pm)

Friday: 8am–12:30pm