



# How Do We Help?

## **Who can become an NCC Client** (formerly *Cancer Society of Greenville County*)?

Anyone currently undergoing cancer treatment (radiation, chemotherapy or immunotherapy) who resides in Greenville or Pickens County. We are on your cancer care team!

## **How do I become a client?**

A patient referral must be completed by your physician's office prior to receiving services. The referral form should be faxed to 864-232-7311 or emailed to [referrals@nccgreenville.org](mailto:referrals@nccgreenville.org). Nurse navigators and social workers at your doctor's office can assist you or we can help you complete the referral process.

## **What happens next?**

Once the patient referral is received by our office, a team member will call you to determine how we can best assist you. You are welcome to stop by to learn more. Your information is stored in a client management system, and we will need an updated patient referral from your oncologist annually.

## **Services provided regardless of income level**

- Nutritional supplements and disposable items
- Mental health counseling and support groups
- Wigs, hats, turbans, prosthetics, mastectomy garments
- Durable medical equipment (bath assists, bedside commodes, canes, walkers, wheelchairs, etc.)
- Ostomy supplies (donated)

## **Financial Assistance based on income level**

Who is eligible?

- People whose household income (based on # of people in the household) is 200% of the federal poverty guidelines or lower.

## What am I eligible for?

Financial assistance in the form of reimbursement for a treatment-related expense or payment to a documented source when a receipt or invoice is provided. If you're eligible, we will pay for:

- Prescription drugs needed for cancer treatment (**\$200/mo. cap**)
- Utility assistance –including heating/cooling, electricity, water, gas (**\$200 cap/one time per year**)
- Mileage reimbursement to and from cancer treatment (radiation, chemotherapy, immunotherapy, oncology visits)
- On a limited basis – gas cards
- On a limited basis – travel expenses related to out-of-state treatment

## How long am I eligible?

We're here to help while you are in active treatment for cancer – from your date of diagnosis to 6-month follow-up. Some exceptions are made depending on the kind of cancer. Please discuss this with our Client Specialist.

## How do I contact you?

Call: 864-232-8439

Email: [Info@nccgreenville.org](mailto:Info@nccgreenville.org)

Web: [www.nccgreenville.org](http://www.nccgreenville.org)